



## **Frequently Asked Questions Regarding the Affiliation**

### **What is an affiliation?**

An affiliation is not a purchase. Details of the agreement are confidential; however, we will share all available information as appropriate.

Westminster Village North retains our name, brand, and legacy. This is an important part of our agreement. Through this affiliation, Westminster Village North joins the BHI family of communities. The BHI corporate team will support our leadership teams with a wide variety of expertise and resources. As BHI is based in Indianapolis with several communities in Indiana, there is an excellent understanding of market forces, regulations and other factors affecting senior living communities in the Midwest.

### **What changes are going to take place at Westminster Village North?**

Residents, their families, and team members will see few initial changes following the affiliation. During the first months of this new relationship, the two organizations will take time to assess and evaluate systems and resources. During this evaluation period, BHI and Westminster Village North will determine the most effective paths for the future. Many of the changes will be “invisible” to residents and their families. For example, software integration.

### **Will Westminster Village North’s name change?**

No, our name will not change; however, the tagline “A BHI Affiliate” will be added to our name.

### **What will happen to the staff members?**

The people who work at Westminster Village North play an important role in what makes our community special. There are no plans for changes in leadership or in team members. BHI has a history of retaining virtually all team members in affiliations. In fact, several individuals from affiliates have been promoted or have moved into corporate roles at BHI.

### **Will the affiliation change plans for capital improvements?**

No. All improvements will move forward as planned.

### **Is my contract going to be honored?**

All resident contracts will be honored as written.

**Will there still be benevolent care provided for individuals who have outlived their assets?**

Yes, this is an important part of our mission and will not change.

**Will rates change?**

Rates will change on an annual basis as in the past.

**Will we meet people from BHI?**

Senior leaders from BHI will be on hand for several scheduled meetings in the next weeks and months. You can learn more about BHI by going to the corporate website, [www.bhiseniorliving.org](http://www.bhiseniorliving.org).

**May we visit other BHI communities?**

BHI welcomes Westminster Village North residents to visit other communities, both locally and in other areas. We anticipate that there will be group tours arranged in the future.