



An ongoing response to long-term care facility guidelines

How Westminster Village North is responding to the COVID-19 virus.

Updated 04/28/2020

WVN is committed to the health and well-being of our residents and staff. We have taken extra precautions to reduce the potential of COVID-19 spreading in our community. **We are operating under guidelines from Centers for Medicare and Medicaid Services (CMS) and the Presidential mandate, and as such we are restricting visits from all outside visitors and family, with the exception of rare circumstances (end of life or medically necessary).**

All visitors to the community will be screened using the criteria below. Screenings are conducted in the main lobby of Tamarack (Door #1) and the Health Center Administration Hallway (Door #11). Residents and staff may not be allowed to enter at the discretion of nursing.

Screening Criteria:

1. Do you have any symptoms such as cough, shortness of breath, sore throat, chills, shaking with chills, muscle pain, headache, new loss of taste or smell, diarrhea or vomiting?
2. Fever over 99.3?
3. Have you been out of the country in the last 14 days?
4. Have you been in contact with someone who has tested positive for the coronavirus or is awaiting test results?

In addition:

- Visitors for routine social visits, tours with prospective residents or their families, and outside group activities (e.g., school groups, bands, etc.) will not be permitted at this time.
- Select vendors are necessary for the daily operation of our community and will be allowed to make deliveries, however, they must be screened at one of the screening stations.
- Residents who choose to leave a licensed area of WVN for a non-medically necessary leave of absence will be treated as leaving the community Against Medical Advice and will not be allowed to return to WVN until the restrictions are lifted.
- Visitor hours are from 8:00 a.m. – 6 p.m. and limited to immediate family members under medically-necessary visits where the criteria as described above have been met.
- Except for service animals, pets are not allowed to visit at this time.

Our entire team remains committed to ensuring the health and safety of our residents, their families and our staff. We have created a special section of our website to communicate with resident families. Please go to www.westminstervillage.com/covid-19/ for updates.